

### Assistance Programs at HFI

HFI has renamed its “emergency assistance” program to “financial assistance” program. The new financial assistance application form looks almost identical to the former. The changes are as follows:

- “Emergency” assistance has been renamed “Financial” assistance throughout the application
- Assistance categories are:
  - Housing/Rent,
  - Utilities,
  - Other (fire/flood)
  - Funeral Expenses

All applications must be completed by a Hemophilia Treatment Social Worker. All applications must include copies of supporting documents, such as rent bills if available, mortgage statements, actual utility bills and proof of medical premium payments and funeral director bills. No more than one request per family will be granted within a 12 month period from the date in which the financial assistance was granted. Please use the HFI financial assistance program as a payer of last resort. **If a family has requested and been granted assistance for a third year in a row, they will be ineligible to access the Financial Assistance Fund the following year in all categories except funeral expense.**

#### **MedicAlert**

HFI will also pay for the initial **MedicAlert** membership, including a stainless steel ID, for any person with a bleeding disorder who lives in Illinois. Annual renewals and cost for replacing lost ID will be the responsibility of the consumer. Please inform the recipient of each MedicAlert member at the time of enrollment through HFI of this. **HFI will allow consumers to reapply three years after from the initial enrollment.**

- MedicAlert applications will be completed by the consumer and sent to HFI by the HTC social worker.
- HFI will send applications once a month to MedicAlert.

As with any of HFI’s financial assistance programs, please utilize it as funding of last resort.